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Author & Award-Winning Retail Expert Mike Cosentino

Available for Podcasts, Industry Panels, TV/Radio Segments, and Editorial.

Mike is a seasoned retail executive who can speak to almost any topic impacting the Retail and Hospitality industries today. Below is a sampling of current popular themes.

- Brick & Mortar Success:
 Why It's the Mortar (Foundational Skills) and Not the Bricks (Most Visible Assets) that Matter Most
- CEOs & Leadership: Sharing Your Authority Is the Best Way to Show Who Is in Charge
- 3. Building an Unshakable Structure:
 Why Uninvolved Optimization is the Best Approach to Scalable Growth
- 4. You Need Both:
 The Most Important Soft Skills & Hard Skills for Leaders in the Service Economy
- 5. "Experience" Required: The Service Quotient for Retail and Hospitality
- 6. Why Underdeveloped and Underperforming Store Managers are the Biggest Risk in Retail
- 7. DOs & DONTs for Retailers in the Current Economy

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